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F.Y.I.

from the Policy Unit

FYI-038

Date 10-30-2013

SUBJECT: IWO and Non IV-D Case Referral

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Please contact the Policy Unit if you have any questions regarding these or any other changes at

[GEARUP>DCSE Collaboration – Teams>Policy Questions](#) or 602-771-8127

The IV-D PARTNERS should send POLICY inquiries directly to DCSE-POLICYQUESTIONS@azdes.gov

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An active IWO should not be stopped before referring a case to Non IV-D. Upon notification of the change of case status, Non IV-D will contact the employer and provide the new ATLAS case number. Clearinghouse will post payments to the Non IV-D case as they are received. Keeping the active IWO in place will prevent an interruption to the CP receiving their current child support.

DCSE staff are urged to view this information directly on GEARUP and not create a separate personal file. You will find this Policy FYI on GEARUP via this file path: [DOCUMENTS>PPU'S>Policy FYI](#). Click on the Policy FYI folder to view a list of Policy FYI notices.